

## Free to Switch Propane Program

We want you to know that it is EASY and convenient for you to switch your propane service to Proulx. Our Free to Switch Program makes it as easy as it can get. Below are just a few FAQ's regarding our Free to Switch Program:

1. What happens to my existing above ground propane tank(s)?

We simply exchange with your current provider a tank and equipment of the same kind. You just need to let them know you are switching companies. We will coordinate delivering our tank with you. You will just need to call your supplier to pick up their tank.

2. What if my propane tank is below ground?

If your existing tank is an underground tank, we will contact your current provider and buy your tank from them. No need to dig up the tank!

3. Will my service be interrupted?

No, there is NO interruption in service! We coordinate the change out of your existing tank FIRST for you so that there is no interruption in service. You call your current company AFTER we are done changing your tank. Your current company will then come and pick up their equipment at your house.

4. What happens to the gas remaining in my existing tank?

Your existing propane company will give you a refund for any fuel remaining at time of tank pick up minus any money that you may owe them.

5. What if I just got a delivery?

If you just got a delivery and you want to switch, it is no problem. Just don't pay your current company for the newest delivery as they will be taking that gas back and will still reimburse you for what was in your tank prior to the most recent delivery.

6. Is there a better time of year to do this?

You can switch at any time that is convenient for YOU! We make it EASY and CONVENIENT and it's free for you to change your propane service over to us.

Call us today at 603.659.7011 and get started today with a company who will change your propane tank for FREE!