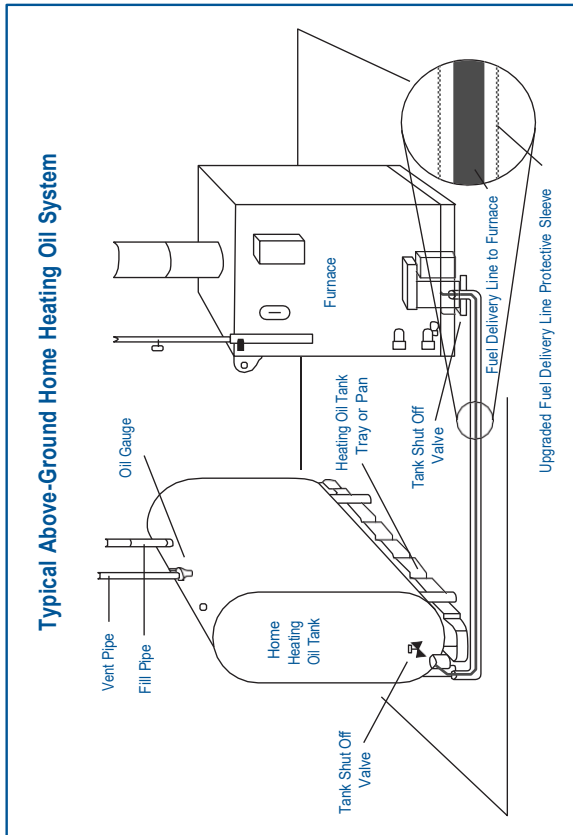


Remember, the older the heating system, the more vulnerability to failure. Consider upgrading to a modern, fuel-efficient system.



Typical Above-ground Home Heating Oil System

IMPORTANT CONTACTS

POLICE: 911 FIRE: 911

Proulx Oil & Propane

PO Box 419, Newmarket, NH 03857

603.659.7011

After Hours Emergency:

603-681-0533

IMPORTANT HOMEOWNER SAFETY TIPS & LOSS PREVENTION BEST PRACTICES FOR HEATING OIL CONSUMERS



www.proulxoilandpropane.com

TIPS FOR MAINTAINING YOUR HOME HEATING SYSTEM

Prevent Leaks and Spills

Whether it is your car, home or heating system, regular maintenance is the key to preventing problems.

Cleaning up oil leaks from home heating systems can be expensive. The average cost can range between \$20,000 and \$50,000 with some cleanups costing significantly more. Here are ways to save money, help prevent leaks and spills and protect the environment.

Annually:

- Schedule with Proulx to visually inspect the condition of your oil tank, related piping and fuel delivery line. If you detect or suspect a leak, please notify us immediately.

Have us:

- Clean the furnace and repair or replace damaged parts. A well-maintained furnace means lower fuel bills and cleaner emissions and a significantly safer and reliable home comfort system.
- Each Fall: Inspect the vent pipe to ensure that it is free of obstructions and that an audible signal (whistle) is on the vent. Oil company personnel listen for the whistle when we are making a delivery to help avoid overfills.

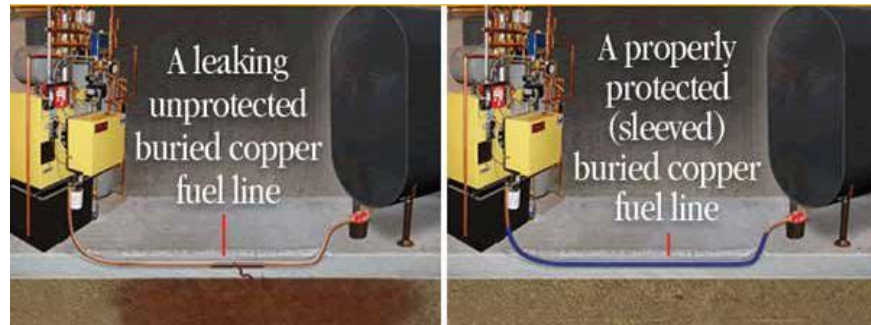
When Appropriate:

- Remove abandoned ill and vent pipes immediately and completely.
- Clearly mark and know the location of your tank's ill pipe.
- Install an oil **safety valve** or make sure that your fuel delivery line is encased in a **protected sleeve**. There are inexpensive upgrades that Proulx's professionally trained and licensed team can complete for your safety.

Fuel Delivery Lines

As our valued customer, we would like to make you aware of a potential problem that could occur with an unprotected fuel delivery line. These unprotected fuel delivery lines are made of copper and if in direct contact with concrete or below ground, may deteriorate, resulting in a line leak. In the event of such a leak, oil could be released, causing environmental damage that will require a costly cleanup.

To avoid this exposure, both financially and personally we suggest that you have your fuel delivery lines inspected and replaced with a sleeved line if necessary. *Contact Proulx to assist you with this upgrade.*



Seasonal-Unoccupied Homes

No matter how you heat your home, maintaining your heat to a certain level is critical. Freeze-ups in an unoccupied/empty or unoccupied dwelling or home can cause expensive losses. Water from broken pipes can flood a house in a matter of hours causing structural damage to the house and loss of personal property.

Remember that you have a responsibility to protect your home against damage arising from a drop in or loss of heat. This scenario can result in frozen pipes and water damage.

You should arrange for supervision of your home if you plan to be away from the premises for any length of time.

It is better to be safe than sorry.