



Service Department Winter Schedule Notification

**Please note our Service Department is
now on a Winter Schedule.**

With winter on our doorstep our #1 priority is to keep all our customers safe & warm. It is also important that we keep availability in our service schedule to respond quickly to emergency calls.

What does this mean for you?

Clean & Service appointments for all **PROPANE** systems will be scheduled after March 1, 2023 including cleanings for customers on Service Contracts.

Our service technicians are always available for no heat situations and emergency service.

As always Proulx is here for you 24/7 with our On Call Service Team to handle any after-hours emergency needs.

WINTER REMINDERS:

- Mark your underground propane tank with a brightly colored flag, stake, or driveway marker.
- Clear driveways and pathways to propane tanks and oil fill pipes.
- Keep appliance vents and exhaust pipes clear of drifting snow, ice & bushes.
- Designate someone to monitor your vacation or second home while you are away.
- Sign up for Automatic Delivery
- Automatic Delivery customers can have us install a free remote tank monitor so we can monitor your tank.

Please do not e-mail or use social media for emergency service, please call!

1-800-287-1921

Regular business hours are Monday-Friday 8-5pm
Saturday (November-March) 8-12pm

**After regular business hours
call 603-681-0533**